



5 Year Warranty on LEM Transducers

We design and manufacture high quality and highly reliable products for our customers all over the world.

We have delivered several million current and voltage sensors since 1972 and most of them are still being used today for traction vehicles, industrial motor drives, UPS systems and many other applications requiring high quality standards.

The warranty granted on LEM sensors is for a period of 5 years (60 months) from the date of their delivery (not applicable to Energy-meter product family for traction where the warranty period is 2 years).

During this period LEM shall replace or repair all defective parts at its' cost (provided the defect is due to defective material or workmanship).

Additional claims as well as claims for the compensation of damages, which do not occur on the delivered material itself, are not covered by this warranty.

All defects must be notified to LEM immediately and faulty material must be returned to the factory along with a description of the defect.

Warranty repairs and or replacements are carried out at LEM's discretion.

The customer bears the transport costs. An extension of the warranty period following repairs undertaken under warranty cannot be granted.

The warranty becomes invalid if the buyer has modified or repaired, or has had repaired by a third party the material without LEM's written consent.

The warranty does not cover any damage caused by incorrect conditions of use and cases of force majeure.

No responsibility will apply except legal requirements regarding product liability. The warranty explicitly excludes all claims exceeding the above conditions.

Geneva, 5 December 2019

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